



CHAIRMAN'S REMARKS

AT THE LAUNCH OF THE ISO 9001:2015 CERTIFICATION

30th MAY 2018

AT KAMPALA SERENA HOTEL

- The Right Honorable Prime Minister,
- The Secretary General of the National Resistance Movement (NRM),
- The Honorable Minister of Energy and Mineral Development,
- The Minister of State for Energy,
- The Minister of State for Minerals,
- Lady Justice Stella Arach - Amoko of the Supreme Court of Uganda ,
- Lady Justice Elizabeth Musoke of the Court of Appeal of Uganda,
- Hon. Justice Ralph Ochan the Chairperson of Public Service Commission (PSC)
- Heads of Diplomatic Missions,
- Honourable Members of Parliament,
- Permanent Secretaries,

- Development Partners,
- Members of the Electricity Regulatory Authority,
- Distinguished Guests,
- Ladies and Gentlemen.

1. On behalf of the Electricity Regulatory Authority, I would like to welcome all of you, our distinguished guests to this function and I thank you for making time to grace this function with your presence.
2. When I look around I am comforted to see that most of our invited guests were able to join us this evening to celebrate ERA's achievement of ISO 9001:2015 Certification.
3. Right Honourable Prime Minister, please allow me to thank His Excellency the President of the Republic of Uganda for making the energy sector a priority sector, creating a conducive and enabling environment for local and foreign direct investment in the electricity sub-sector and for his continued support that has seen us this far.
4. In the same vein, allow me thank you as the leader of government business and the Honorable Minister of Energy and Mineral Development for the continued support that you render to ERA. Your support has enabled us to deliver on our mandate successfully.

5. I wish to extend my deepest gratitude and appreciation to all the Members of the Authority for their unwavering commitment to our common goal of executing our mandate progressively, in an open and transparent manner.
6. As we shall hear in the course of this evening, this ISO Certification is a standard which sets out the requirements for a Quality Management System that enables businesses and organizations to be more efficient, improve stakeholder satisfaction and meet its statutory and regulatory requirements.
7. The adoption of a Quality Management System is a strategic decision the Authority took some years ago with a view of improving its overall performance in executing its statutory mandate and to provide a sound basis for sustainable development initiatives within the Electricity Supply Industry.
8. The potential benefits to ERA implementing a Quality Management System are enormous. At a high level, the Quality Management System is going to make a significant contribution in the effectiveness and efficiency in achieving ERA's strategic objectives and goals which are embodied in the ten (10) year Strategic Plan and three (3) year Business Plan whose main focus areas are :-
 - (a) Ensuring adequate generation,
 - (b) Affordable tariffs,
 - (c) Increase access to clean energy & productive use of energy (demand growth),
 - (d) Power supply reliability and quality of service and supply to impact the Ugandan Population.

9. Ladies and Gentlemen please join me to congratulate and thank the Members of the Authority, Management and Staff of ERA of adding to the international recognition of ERA by achieving this coveted ISO certification. I encourage you to remain committed and steadfast on the delivery of your mandate in the energy sub sector.

10. I thank you very much for listening to me.

11. Finally, it is my singular honour to invite the Honourable Minister of Energy and Mineral Development to speak to you distinguished guests

I Thank You

For God and my Country